



# EXTENDONS

PRODUCT  
FAQS

OPENCART

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[HTTPS://WWW.EXTENDONS.COM](https://www.extendons.com)

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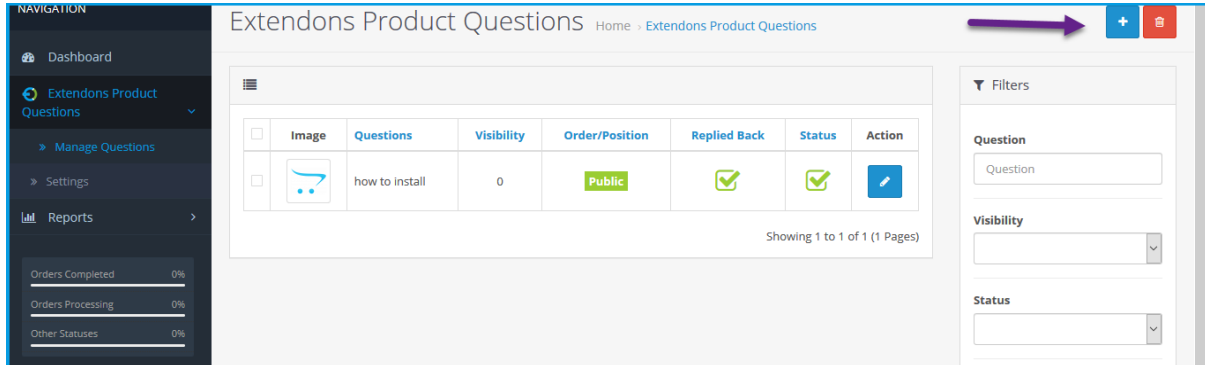
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## USER GUIDE

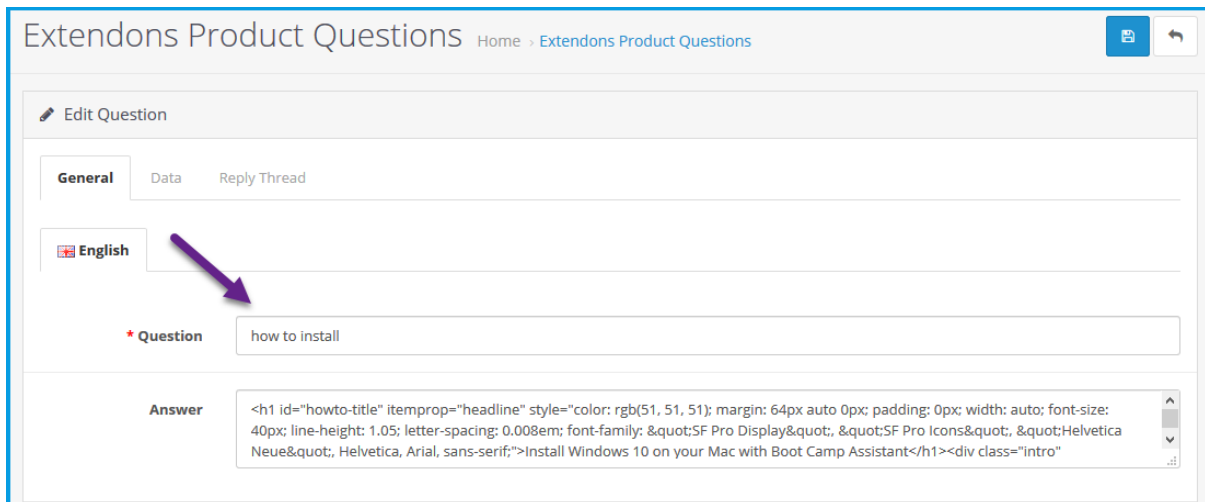
After reading the installation guide of the module, you are now ready to use the **OpenCart PRODUCT FAQs Module** by using the following steps.

## ADD & MANAGE PRODUCT FAQs

At the back-end, go to **Extendons PRODUCT Questions > Manage Questions** and click **Add** button to add new PRODUCT FAQs or you can manage previous FAQss.



After clicking **Add** button you can add your question and answer. You can also add images in answer as well.



For each faq settings go to Data tab where you can set the following

- **Store** (Select Store )
- **Visibility** (Public / Private )
- **Image** (Upload Image )
- **Select Products**
- **Sort Order/Position**
- **Status** (Enable / Disable )
- **Notify Customer**

The screenshot shows the 'Data' tab of a product settings page. The 'Data' tab is highlighted with a red box. The page has three sub-tabs: 'General', 'Data', and 'Reply Thread'. The 'Data' tab contains the following fields:

- Store:** A dropdown menu with '✓ (Default)' selected.
- Visibility:** A dropdown menu with 'Public' selected.
- Image:** A placeholder image showing a blue swoosh and two dots.
- Select Products:** A text input field with the placeholder text 'Select Products'.

## GENERAL SETTINGS

At the back-end, go to **Extensions PRODUCT Questions > Settings** to configure general settings.

The screenshot shows the 'Settings' page for the 'Extendons Product Questions' module. The 'Settings' option in the left sidebar is highlighted with a red box. The main content area is titled 'Edit Question' and contains the following settings:

- Status:** Enable
- Page Title:** Title
- Show Questions:** 4
- Accordion:** Disable
- Ratings:** Enable
- Approval Required:** Yes
- Ask Question:** Enable
- Captcha:** Disable
- Sender Email:** abdul.nasir@unitedsol.net
- Notification for Moderator:** Enable

## DISCLAIMER

It is highly recommended to back-up your server files and database before installing this module.No responsibility will be taken for any adverse effects occurring during installation.

**It is recommended you install on a test server initially to carry out your own testing.**

## SUPPORT

You can also find Step by Step guide on this extension by visiting the [OpenCart PRODUCT FAQs Module](#) product page on our website. If you need more information or have any questions or problems, please refer to our support help-desk: [info@extendons.com](mailto:info@extendons.com)

You can log a ticket and a support technician can assist you further.If you are still struggling with your extension, submit a request via [info@extendons.com](mailto:info@extendons.com)

## CUSTOMIZATION

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